



Quality Policy

At Moving Earthworx we strive for Customer Satisfaction, achieved by Quality in our service, workmanship, and delivery.

This policy aims to deliver quality in the following endeavours: Meeting and Exceeding Customer Expectations, Deliver In-Full & On-Time, equipping our personnel with all available tools to excel.

To achieve these goals Moving Earthworx has identified the following areas that must be addressed to fulfil our Company vision in Excellence in Quality.

- We shall deliver products and services that meet and/or exceed the requirements set by our customers.
- We shall identify and comply with all the established procedures, quality standards, safety standards and regulations.
- Moving Earthworx commits to being accountable for the quality of our work and will always perform to the best of our capabilities.
- We will communicate our Quality Policy with our customers, employees, vendors, and partners.
- We will encourage feedback and consultation from all parties to enable us to meet their expectations.
- We will actively promote this policy across all levels of staff and encourage them to embrace Quality as their personal mission.
- We will communicate reportable errors or incidents to the relevant parties and are committed to an open reporting culture.
- We will encourage sharing of information on quality and will always cooperate with quality auditor's commitment.
- We will consistently strive to improve our quality through learning, sharing, benchmarking, innovating and participating in continuous improvement programs.
- Our seal of Quality shall provide the framework for driving our quality programs to inculcate a "Quality Culture" of excellence, innovation, and continuous improvement.
- We will establish and maintain appropriate controls.
- We will conduct periodic reviews of our attainment of set goals.
- We will strictly adhere to specifications during design, manufacture, dispatch, and commissioning, with emphasis on defect prevention.
- We will develop a Planned and Systematic program for acquainting the customer adequately on the proper usage of products utilised to deliver our quality outcomes.
- Moving Earthworx considers process control as the key to achieve product reliability.

Quality circles are formed with a commitment to proactive process control. Representatives from various related departments comprise of these teams who analyse the data utilising various proven quality control methodologies to ensure that products cost and reliability is built-in through our controlled processes.

Scott Darra Date: 21/10/2023

Director